

**From:** Nagel, W. (Wendy) [mailto:Wendy.Nagel@nedbank.co.za]  
**Sent:** 06 October 2010 04:40 PM  
**To:** ray@rockconstruction.co.za; greg@rockconstruction.co.za  
**Subject:** Thank you

Hi there Ray and Greg,

I just wanted to convey my delight at the awesome service I have experienced from you and your team.

The fact that you were accommodating enough to repair some bubbling after the job was completed is testimony to your great ethos.

I will be recommending you to everyone I know who is looking for a reputable company to do the necessary workmanship on a home.

Thank you very much for your attention and excellent service.  
Kind regards,

Wendy Nagel  
Head: Client Value Management  
Nedbank Home Loans